



CA'CIARAN
COUNTRY HOUSE

GENERAL TERMS AND CONDITIONS

1. Check-in from 15:00 to 21:00
Check-out from 8:00 to 11:00
If you would like a late check-out, you must notify the staff no later than one day before your scheduled check-out. Late check-out is subject to room availability and will be charged an extra 50% of the daily rate.
2. Cancellations can be made at least 48 hours before check-in without any added costs.
Cancellations made within 48 hours of check-in will incur a cancellation fee equal to 50% of the entire stay.
3. Children and their beds are welcome. Children under the age of 2 stay free of charge (using a crib).
Children under the age of 12 stay free of charge (using the extra beds).
All children older than 12 years and/or adults are charged 30 euro per night (using the extra beds).
4. The maximum number of extra beds is 1.
Different types of beds or cribs are available on request and are subject to confirmation by the Hotel.
The supplemental beds are not included in the total price and must be paid separately during the stay.
5. Prohibited in rooms: smoking, the use of any type of stove, irons, bottle warmers, gas, electric, kerosene or other types of portable heaters (as provided by VV.FF)
6. Damages to the rooms will be payable on check-out.
7. Minibar: the prices of the drinks found in the minibar can be found on the price list.
8. Pets are allowed on request. There is an additional charge.
9. Accepted credit cards: MasterCard, American Express, Visa, Carta si.
The Hotel reserves the right to pre-authorize credit cards prior to arrival.





WE ARE WELCOMED

Some simple rules for good manners:



1. The presence of a pet must be communicated at the time of booking, specifying the breed and size. Pets over 10 kg are not allowed.
2. The pet must have proof of vaccinations to be sent via email to Ca' Ciaran or presented at check-in.
3. The management, at their own discretion, reserves the right to deny entry of any pet that was not confirmed at the time of booking.
4. There is an additional 25 euro per night cost due to the room cleaning service.
5. Only one dog or one cat is permitted.
6. Dogs should always be on a leash, whether inside the facility or in the outside common areas. Cats must be in carriers.
7. Any damages to objects and/or people will be charged to the pet owner.
8. The pet owner must be adequately equipped to ensure the well-being of the animal (bed, bowls, litter box, poop bags).
9. The pet owner will try to not leave the pet unattended in the room or in the common areas.
10. In order to ensure the safety of the cleaning staff, the pet owner must notify the staff of the presence of the animal in the room.
11. The owner must ensure the highest level of hygiene in the room and/or apartment during their stay. It is prohibited to use any of the bed linens or bathroom towels for grooming, making a pet bed or anything else.
12. Upon check-out, the pet owner will be required to carry out an inspection of the room with a staff member to check for any damages.

Signed for acceptance

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